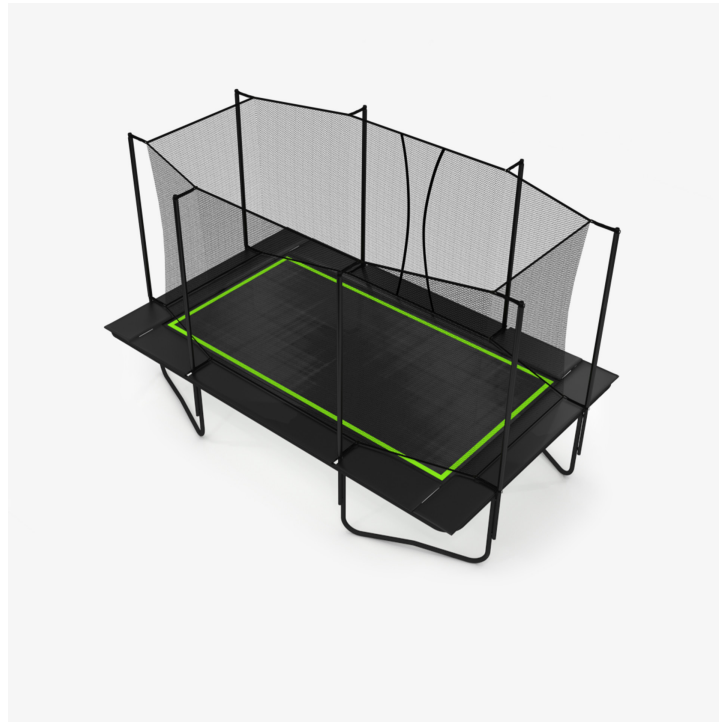




# 10X17 TRAMPOLINE ENCLOSURE MANUAL

ASSEMBLY | INSTALLATION | CARE & MAINTENANCE | USE INSTRUCTIONS



**MADE IN THE USA**

SINCE 1978

301 LEORA LANE | SUITE 250 | LEWISVILLE | TEXAS

PHONE: 972-475-0092 | EMAIL: [INFO@BESTAMERICANTRAMPOLINES.COM](mailto:INFO@BESTAMERICANTRAMPOLINES.COM)

## **WARNING**

### **READ THROUGH THE INFORMATION AND ALL INSTRUCTIONS INCLUDED IN THIS MANUAL PRIOR TO ASSEMBLING AND USING THIS TRAMPOLINE ENCLOSURE**



**DO NOT** attempt or allow somersaults. Landing on the head or neck can cause serious injury, paralysis or death, even when landing in the middle of the bed.



**DO NOT** allow more than one person on the trampoline. **DO NOT** allow more than one person inside the trampoline enclosure. Use by more than one person at the same time can result in serious injury.



**DO NOT** attempt to jump over the enclosure. **DO NOT** jump from other objects, buildings, or surfaces onto the trampoline, or into or over the trampoline enclosure.



**DO NOT** intentionally rebound off the enclosure. **DO NOT** hang from, kick, cut or climb on the enclosure.

#### **NOTICE**

Safe user weight rating 225 lbs (102 kg)

Trampolines over 20 inches (51 cm) tall are not recommended for children under six years of age.

This trampoline enclosure is NOT intended for commercial or public use and is therefore strictly prohibited.

It is the responsibility of the purchaser to become familiar with all information in this manual and to ensure that all users only use this trampoline enclosure as described in this manual.

#### **YOUR SAFETY**

Any activity involving motion, height, speed, rotation, and/or physical contact creates the possibility of serious injury, including temporary or permanent paralysis and even death from landing or falling on the neck, head, back, or other parts of the body. Best American Trampoline's Products do not eliminate these hazards.

You assume a risk of serious injury by using the Products. Use of the Products without proper supervision, proper training, proper equipment can be dangerous. Inspect the Products prior to and after any use. Inspect the Products for damages before use. Damaged Products should be repaired or replaced immediately. If in doubt, do not use the Products.

## INTRODUCTION

Thank you for your Best American Trampolines purchase. We are dedicated to producing quality American made products and strive to cultivate lasting relationships with each of our customers.

We want to ensure that you enjoy your trampoline for years to come. **Prior to assembling or using your trampoline enclosure read through this entire manual.** It is the responsibility of the purchaser to become familiar with all information in this manual and to ensure that all users only use this trampoline enclosure as described in this manual.

If you have any questions about your purchase, please reach out to our customer service team at **972-475-0092**. Customer service hours: 9:00 a.m. - 5:00 p.m. Monday through Friday, Central Time



## CONTENTS

Follow all instructions and review guidelines on how to properly use this product prior to assembling or using your trampoline enclosure. Do not use or allow others to use the trampoline enclosure in a way that is not described in this manual.

01. Warnings

02. Use Instructions & Responsibility

03. Care and Maintenance

04. Fundamental Bounces

05. Trampoline Enclosure Installation & Assembly

- Location Planning
- Assembly Instructions

06. Trampoline Inspection

07. Limited Warranty

### WARNING

**READ THOUGH THE INFORMATION AND ALL INSTRUCTIONS INCLUDED IN THIS MANUAL PRIOR TO ASSEMBLING AND USING THIS TRAMPOLINE ENCLOSURE. WARNINGS AND INSTRUCTIONS FOR THE CARE, MAINTENANCE, AND USE OF THIS TRAMPOLINE ENCLOSURE ARE INCLUDED TO PROMOTE SAFE, ENJOYABLE USE OF THIS EQUIPMENT.**

### NOTE

The “bed” mentioned above and elsewhere in this manual refers to the mat or jumping surface. The “barrier” mentioned throughout in this manual refers to the enclosure net. The “frame” mentioned throughout this manual refers to the steel trampoline rail assembly pieces.

## 01. WARNING

**DO NOT** attempt or allow somersaults on the trampoline. Landing on the head or neck can cause serious injury, paralysis, or death, even when landing in the middle of the bed.

**DO NOT** allow more than one person at a time inside the trampoline enclosure. Use by more than one person at the same time can result in serious injury.

Use trampoline enclosure only with mature, knowledgeable supervision.

### **RISK WARNING**

Any activity involving motion, height, speed, rotation, and/or physical contact creates the possibility of serious injury, including temporary or permanent paralysis and even death from landing or falling on the neck, head, back, or other parts of the body. Best American Trampoline's Products do not eliminate these hazards.

You assume a risk of serious injury by using the Products. Use of the Products without proper supervision, proper training, proper equipment can be dangerous.

## 02. USE INSTRUCTIONS & RESPONSIBILITY

It is the responsibility of the trampoline owner and supervisor to ensure that all users are aware of and are practicing proper trampoline use.

The owner and/or supervisor should go over how to properly use this trampoline with all potential users prior to granting them access to the trampoline. They should also teach all fundamental bounces to users before granting them access to the trampoline.

In addition to the guidelines outlined in this manual, we strongly recommend that the owner of the trampoline implement and enforce rules of their own. For example, provide users with guidelines on when they can use the trampoline, when neighbors can use the trampoline, etc.

### **WARNING**

**DO NOT** attempt or allow somersaults. Landing on the head or neck can cause serious injury, paralysis or death, even when landing in the middle of the bed.

**DO NOT** allow more than one person inside the trampoline enclosure. Use by more than one person at the same time can result in serious injuries

Use trampoline enclosure only with mature, knowledgeable supervision.

Inspect the trampoline enclosure before each use. Make sure the barrier and the enclosure support (frame) padding is correctly and securely positioned. Replace any worn, defective, or missing parts.

Users may become entangled in or strangled by loose cords or in gaps between trampoline and enclosure.

Keep enclosure tightly fastened to the trampoline in accordance with the manufacturer's instructions. Failure to properly assemble and maintain a tight, secure trampoline/enclosure boundary may result in serious injury, strangulation, or death.

**DO NOT** attempt to jump over the barrier.

**DO NOT** attempt to crawl under the barrier.

**DO NOT** intentionally rebound off the barrier.

**DO NOT** hang from, kick, cut or climb on the barrier.

Wear clothing free of drawstrings, hooks, loops or anything that could get caught while using the trampoline/enclosure and result in entanglement or strangulation, or both.

**DO NOT** attach anything to the barrier that is not a manufacturer-approved accessory or part of the enclosure system.

Enter and exit the enclosure only at the enclosure door or barrier opening designated for that purpose.

Read all instructions before using the trampoline enclosure. Warnings and Instructions for the care, maintenance, and use of this trampoline enclosure are included to promote safe, enjoyable use of this equipment.

## 03. CARE AND MAINTENANCE

Improper use and/or lack of care and maintenance of your trampoline can limit the life of your trampoline. Ensuring that your trampoline is properly used, maintained, and cared for will help ensure the longest lifespan of your trampoline.

## GENERAL CARE

Inspect the trampoline enclosure before each use and replace any worn, defective, or missing parts. The following conditions could represent a potential hazard:

01. Missing, improperly positioned, or insecurely attached barrier or enclosure support system (frame) padding and pole caps.
02. Punctures, frays, tears, or holes worn in the barrier or support system (frame) padding.
03. Deterioration in the stitching or fabric of the barrier or support system (frame) padding.
04. Bent or broken support system (frame).
05. Sagging barrier.
06. Sharp protrusions on the support (frame) or suspension system.

Always ensure that the enclosure net and frame pads are in good condition and that they are properly attached to the trampoline.

The enclosure net should be replaced every one (1) year.

Sharp objects (keys, pocketknives, pens, etc.) can cause damage to the enclosure net, bed, frame pads and other components. These objects should not be allowed on the trampoline.

Pets should not be allowed on the trampoline.

Keep the bed clean and free of debris. If debris (snow, ice, leaves, etc.) accumulates on the trampoline, we recommend using a soft bristled brush to remove it.

## COMPONENTS WILL DETERIORATE OVER TIME

Our products are engineered for outdoor use and are constructed with premium weather resistant materials. However, rust, corrosion, and general wear and tear will deteriorate your product over time. These Care and Maintenance Guidelines will aid in extending the life of your trampoline.

## RUST AND CORROSION

Inspect all steel components every six months or after rain, whichever comes first.

Avoid cleaning any of the steel components with abrasive materials or cleaners. Use of abrasive materials may result in damage to protective coatings.

## TEXTILE PRODUCTS

The bed, enclosure netting, and trampoline frame pads can be cleaned with mild soap and water. Never use harsh chemicals or abrasive brushes on any of your trampoline components.

## WEATHER CARE

While our trampolines are engineered with premium materials designed to resist UV rays and other outdoor elements, like all outdoor products, they are susceptible to deterioration. Weather elements including sunlight, heat, cold, wind, salt, rain, etc. will deteriorate your trampoline components over time.

You can extend the life of your trampoline by disassembling it and storing it in a cool, dry area, away from weather related elements when the trampoline will go unused for more than one month.

## MOVING THE TRAMPOLINE

Always have sufficient help to lift and move the trampoline. We recommend a minimum of four (4) people evenly spaced around the frame to lift the trampoline off the ground. Do not drag the trampoline across the ground.

Do not tilt or rest the trampoline on its sides.

## 04. FUNDAMENTAL BOUNCES

Trampolines are a great way to incorporate healthy fun that encourages the development of motor functions and provides users with the opportunity to engage in physical activity. However, like many physical and recreational activities, the use of trampolines involves potential risk of injury.

### RISK WARNING

Any activity involving motion, height, speed, rotation, and/or physical contact creates the possibility of serious injury, including temporary or permanent paralysis and even death from landing or falling on the neck, head, back, or other parts of the body. Best American Trampoline's Products do not eliminate these hazards.

You assume a risk of serious injury by using the Products. Use of the Products without proper supervision, proper training, proper equipment can be dangerous. Inspect the Products prior to and after any use. Inspect the Products for damages before use. Damaged Products should be repaired or replaced immediately. If in doubt, do not use the Products.

## **WARNING**

**DO NOT** attempt or allow somersaults. Landing on the head or neck can cause serious injury, paralysis, or death, even when landing in the middle of the bed.

**DO NOT** allow more than one person on inside the trampoline enclosure. Use by more than one person at the same time can result in serious injuries.

Use trampoline enclosure only with mature, knowledgeable supervision.

Inspect the trampoline enclosure before each use. Make sure the barrier and the enclosure support (frame) padding is correctly and securely positioned. Replace any worn, defective, or missing parts.

Users may become entangled in or strangled by loose cords or in gaps between trampoline and enclosure.

Keep enclosure tightly fastened to the trampoline in accordance with the manufacturer's instructions. Failure to properly assemble and maintain a tight, secure trampoline/enclosure boundary may result in serious injury, strangulation, or death.

**DO NOT** attempt to jump over the barrier.

**DO NOT** attempt to crawl under the barrier.

**DO NOT** intentionally rebound off the barrier.

**DO NOT** hang from, kick, cut or climb on the barrier.

Wear clothing free of drawstrings, hooks, loops or anything that could get caught while using the trampoline/enclosure and result in entanglement or strangulation, or both.

**DO NOT** attach anything to the barrier that is not a manufacturer-approved accessory or part of the enclosure system.

Enter and exit the enclosure only at the enclosure door or barrier opening designated for that purpose.

Read all instructions before using the trampoline enclosure. Warnings and Instructions for the care, maintenance, and use of this trampoline enclosure are included to promote safe, enjoyable use of this equipment.

## **PRECAUTIONARY ADVICE**

When you begin using the trampoline you want to start with low controlled bounces that allow you to gain confidence and coordination.

Familiarize yourself with basic bouncing, landing positions, and stopping movements. Mastering the fundamentals will help you learn how to control your bounces and will help with coordination.

Avoid bouncing too high. Control is more important than height.

Master fundamental bounces and body positions before moving onto advanced maneuvers. A certified trampoline instructor should be utilized prior to attempting advanced maneuvers.

**IMPORTANT** It is the responsibility of the owner to understand the guidelines in this manual before supervising trampoline activities. You must be knowledgeable about trampolines and should enforce all rules and guidelines.

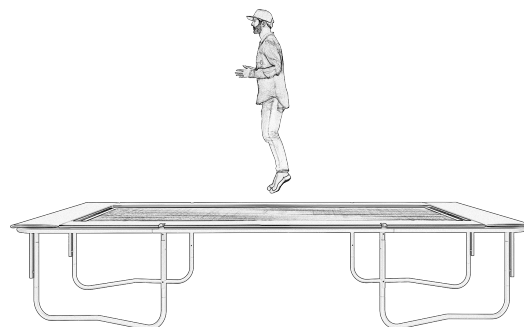
If a supervisor is not available at times when someone may use the trampoline, it should be secured to prevent unsupervised use.

## FUNDAMENTAL BOUNCES

### STANDING BOUNCE

01. Start in the center of bed, feet shoulder-width apart, arms at side, eyes on end of the bed (jumping surface).

02. As you jump from trampoline, arms come up and forward, circling outward and back to side as you again contact bed. Bring feet together, toes pointed, in the air, feet shoulders-width apart again as you contact bed. Arms need never go above your shoulders or behind your body.

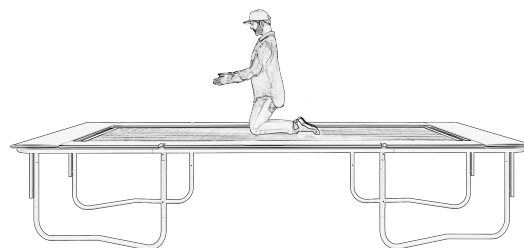


### KNEE BOUNCE

01. First, assume kneeling position in center of the bed, back straight, eyes on end of the bed.

02. Pump your way to your feet by bouncing, using your arms as a standing bounce.

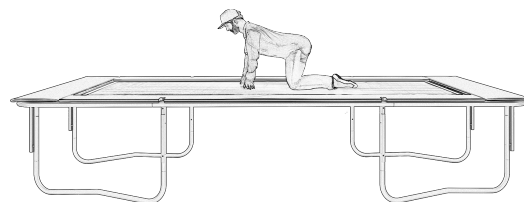
03. Duplicate position from a low bounce.



### HAND & KNEE DROP

01. First, assume position shown in illustration, keeping head up, eyes on end of the bed.

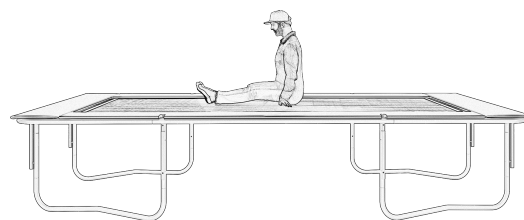
02. Duplicate position from a low bounce. Keep your hands as close to your knees as shown in illustration.



### SEAT DROP

01. First, assume sitting position in center of the bed, legs spread wide, hands on the bed, leaning slightly forward.

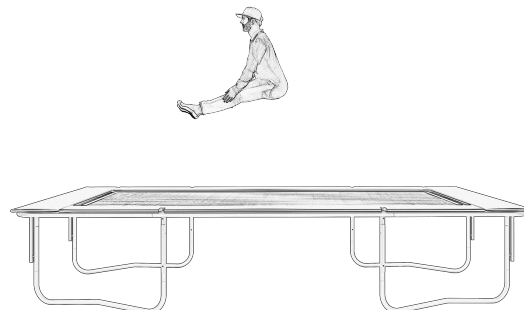
02. Duplicate this position from a low bounce. To come to your feet again, be sure to lean forward and press the bed with your hands.



### PIKE POSITION

01. Done like a standing bounce, but at top of bounce, keeping knees locked and toes pointed, raise legs as illustrated.

02. Lower feet to contact the bed.





## 05. TRAMPOLINE INSTALLATION & ASSEMBLY

### LOCATION PLANNING

Proper placement of your trampoline is an essential part of trampoline safety. The following guidelines will help ensure that your trampoline is located in an optimal area.

- Adequate overhead clearance is essential. A minimum clearance of 24 ft. (7.3 m) from ground level is recommended. Provide clearance for wires, tree limbs, and other possible hazards.
- Lateral clearance is essential. Place the trampoline and trampoline enclosure away from walls, structures, fences, and other play areas. Maintain a clear space on all sides of the trampoline and trampoline enclosure.
- Place the trampoline and trampoline enclosure on a level surface before use.
- Use the trampoline and trampoline enclosure in a well-light area. Artificial illumination may be required for indoor or shady areas.
- Secure the trampoline and trampoline enclosure against unauthorized use and unsupervised use.
- Remove any obstructions from beneath the trampoline and trampoline enclosure.
- The trampoline enclosure is only to be used as an enclosure for a trampoline of a size for which the enclosure is designed.
- Never set-up or take-down the trampoline during inclement weather or during periods of high winds.

### **NOTE - TWO (2) PEOPLE ARE RECOMMENDED FOR THE TRAMPOLINE ASSEMBLY PROCESS**

### ASSEMBLY PRECAUTIONS

Read the following precautions before you begin the assembly process.

- Ensure that all parts are included with the shipment. If any parts are missing or damaged, please call our customer service team at 972-475-0092.
- The trampoline enclosure is only to be used as an enclosure for a trampoline of a size for which the enclosure is designed.
- Do not use the trampoline/trampoline enclosure until it is completely assembled.
- Children should be kept away from the trampoline during the assembly process.

### **RISK WARNING**

Any activity involving motion, height, speed, rotation, and/or physical contact creates the possibility of serious injury, including temporary or permanent paralysis and even death from landing or falling on the neck, head, back, or other parts of the body. Best American Trampoline's Products do not eliminate these hazards.

You assume a risk of serious injury by using the Products. Use of the Products without proper supervision, proper training, proper equipment can be dangerous. Inspect the Products prior to and after any use. Inspect the Products for damages before use. Damaged Products should be repaired or replaced immediately. If in doubt, do not use the Products.

### TOOLS

- Rubber Mallet
- Tape Measure
- 1/2 Inch Wrench or Deep Socket
- Ladder (12-Foot Minimum)

## **MISSING PARTS**

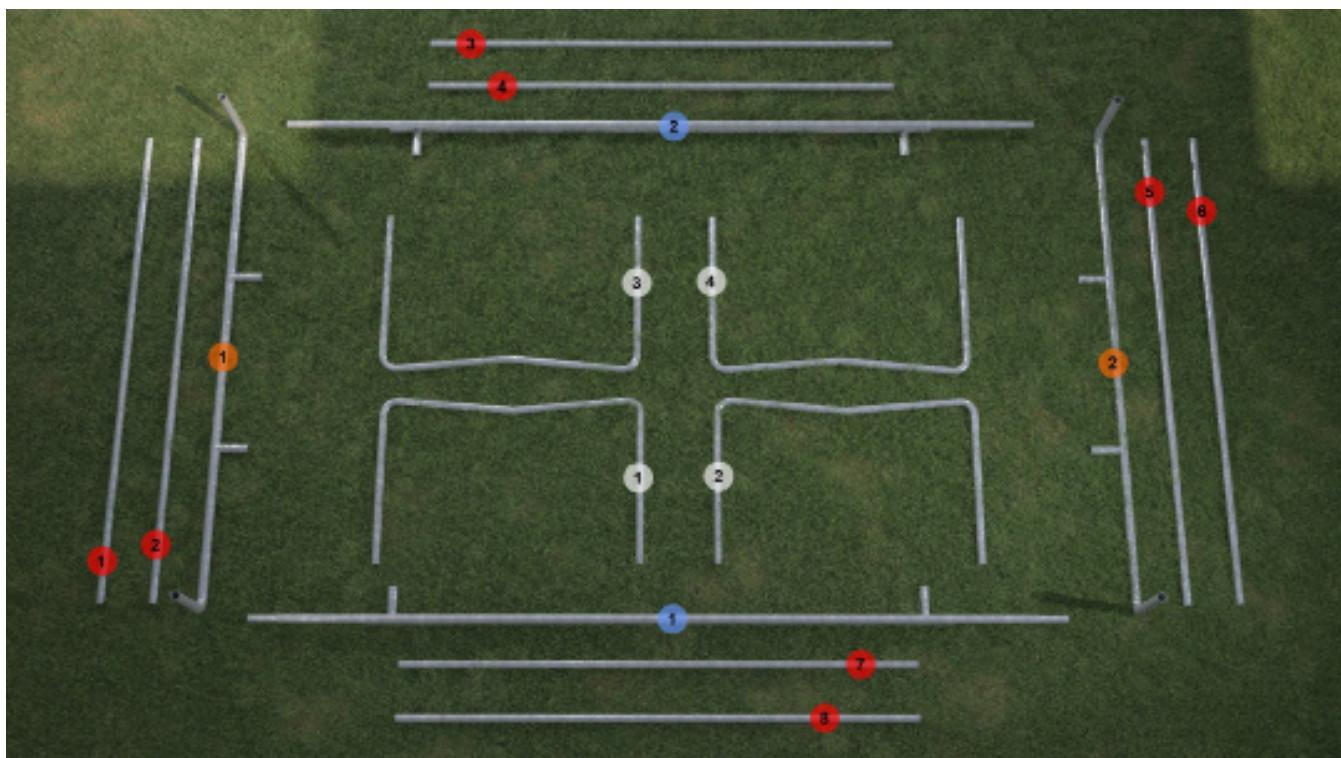
Best American Trampolines takes pride in providing our customers with quality products and service. We make every effort to ensure that every product sold leaves our warehouse with all parts required to assemble your trampoline. If you suspect that a part is missing or damaged, please review the following guidelines.

Double check all boxes and other packing materials for missing parts. If you find that there are missing or damaged parts, we request that you contact our customer service team immediately at 972-475-0092.

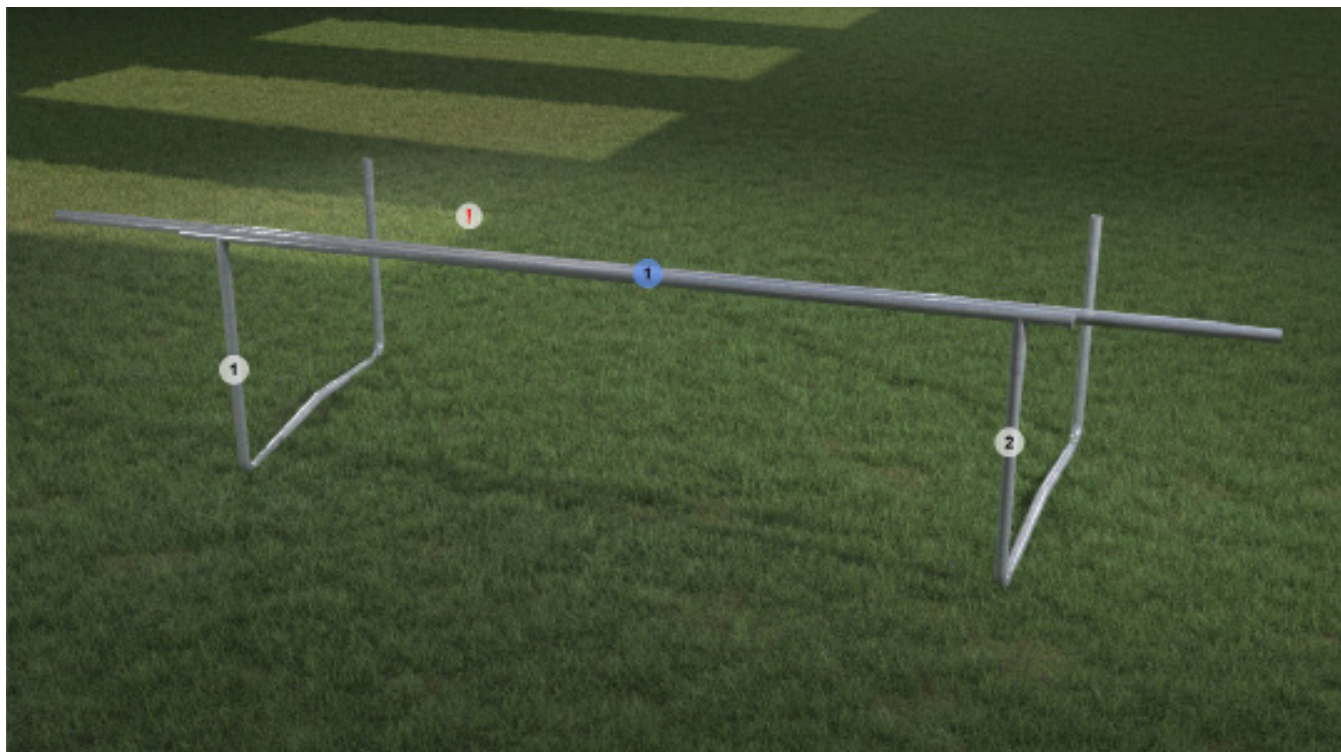
**DO NOT assemble or use a product if part(s) are missing or damaged, it is dangerous.** Any damage that occurs due to the use of an incomplete product assembly will result in a voided warranty.

It is the customers responsibility to check all boxes and ensure that all parts to complete the assembly of the product have arrived prior to beginning the assembly process.

## FRAME ASSEMBLY - STEP 1



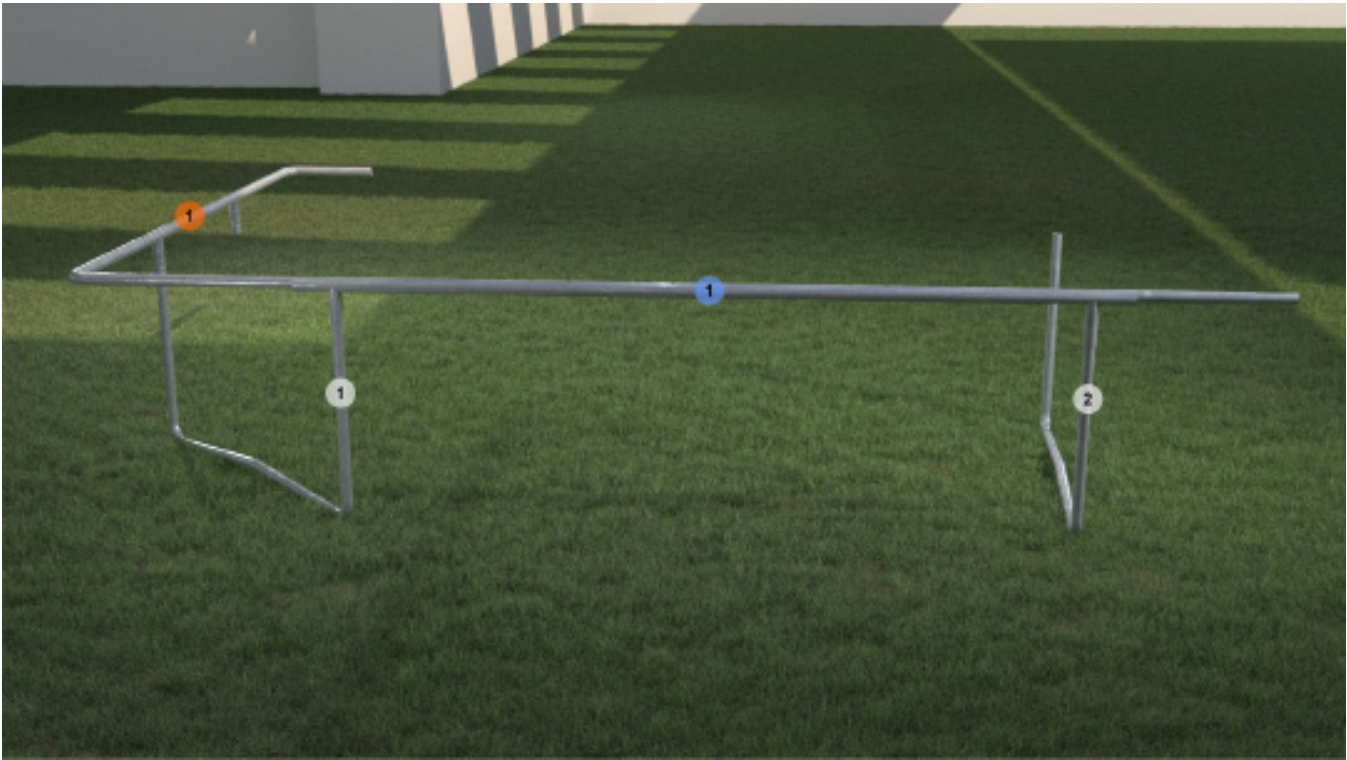
## FRAME ASSEMBLY - STEP 2



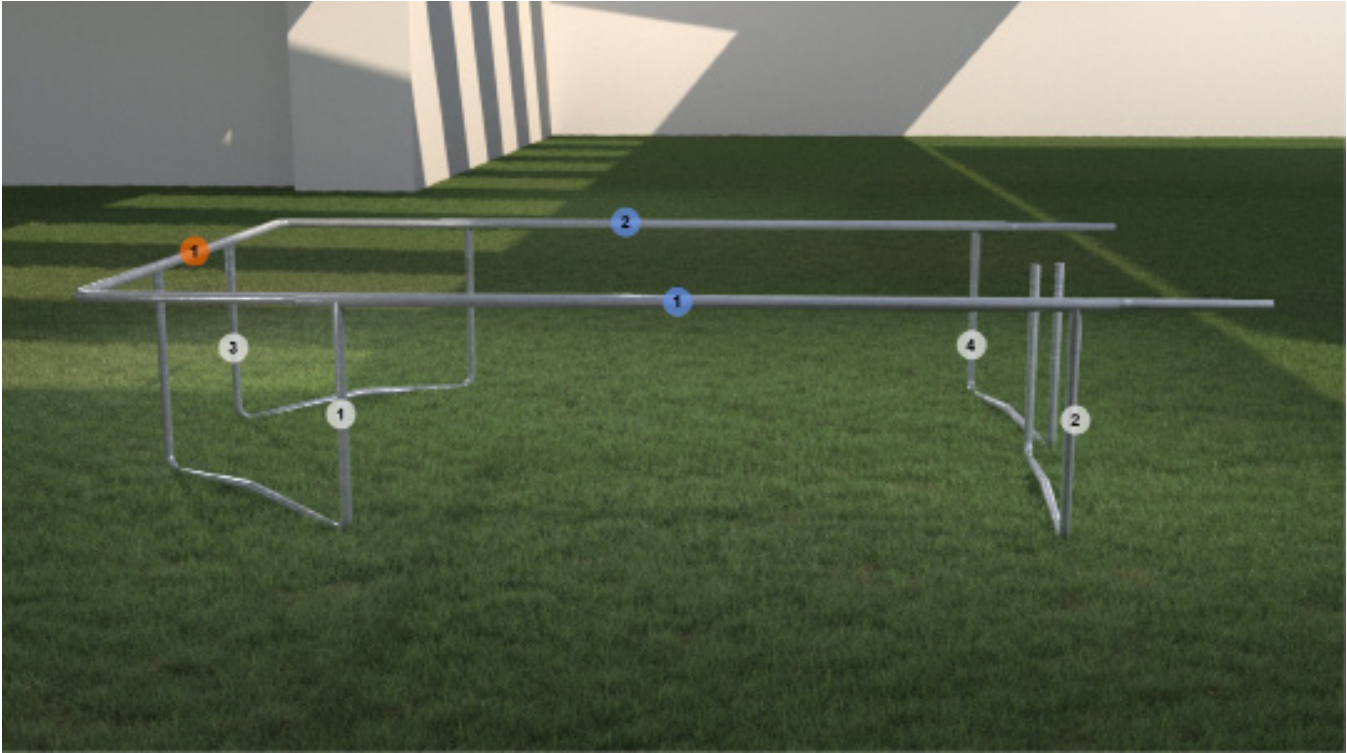
**NOTE:** Make sure spring holes are facing towards the inside of the trampoline.



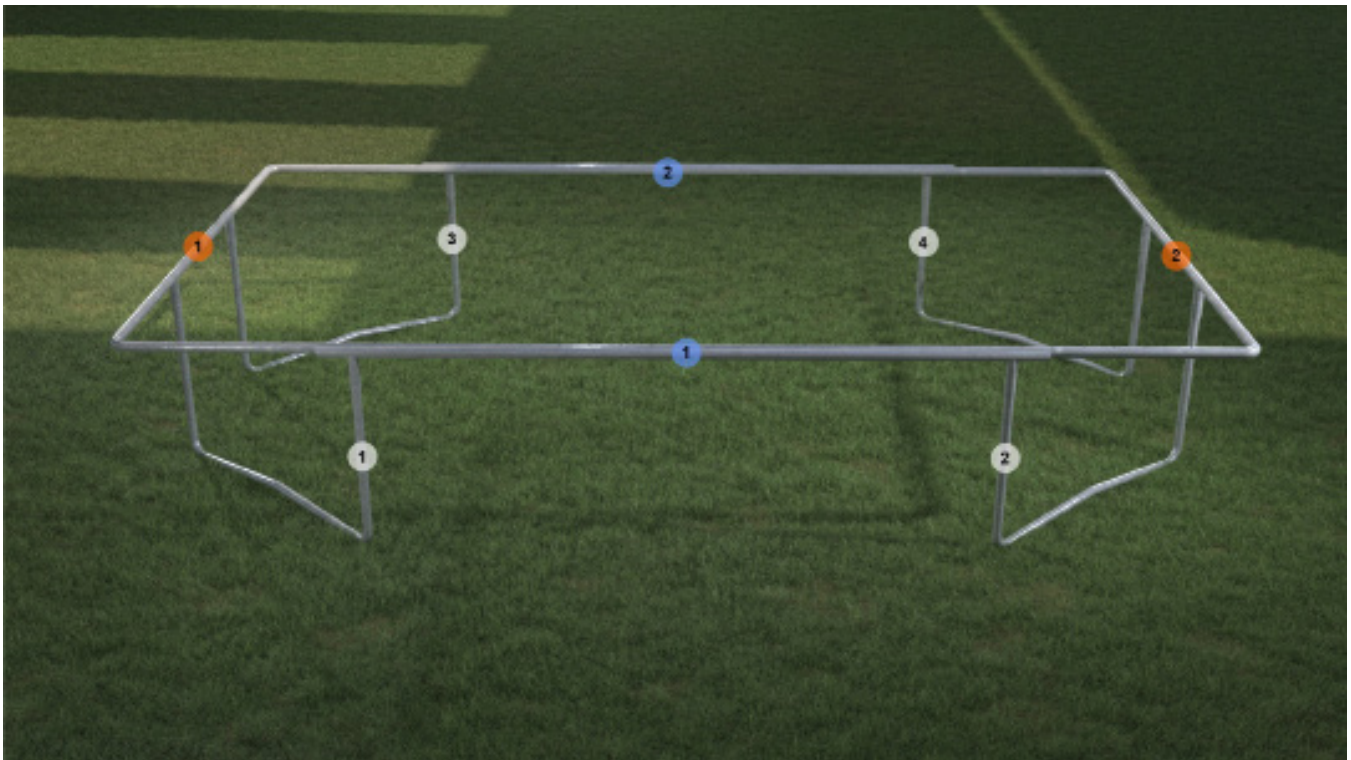
**FRAME ASSEMBLY - STEP 3**



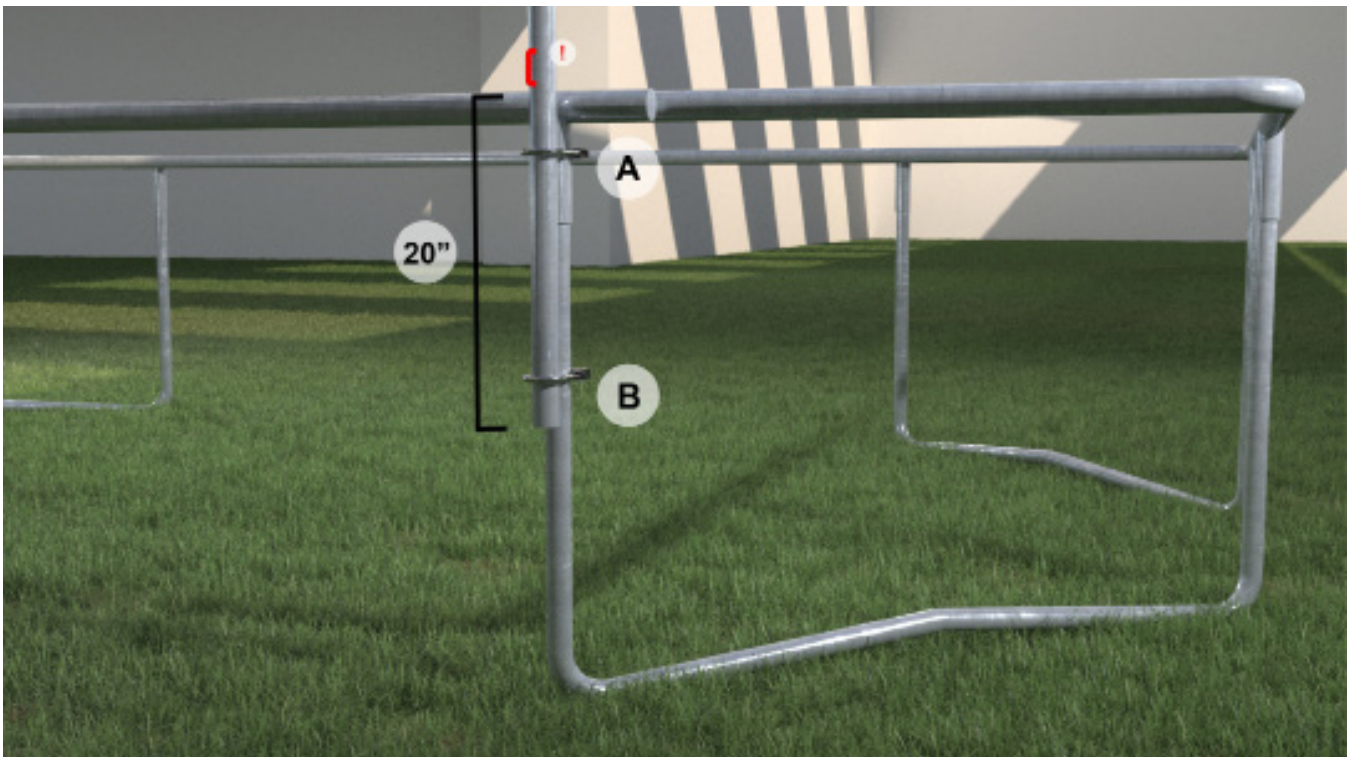
**FRAME ASSEMBLY - STEP 4**



## FRAME ASSEMBLY - FINAL ILLUSTRATION



## NET POLE ASSEMBLY - ILLUSTRATION



**(A)** Use Upper U-Bolt

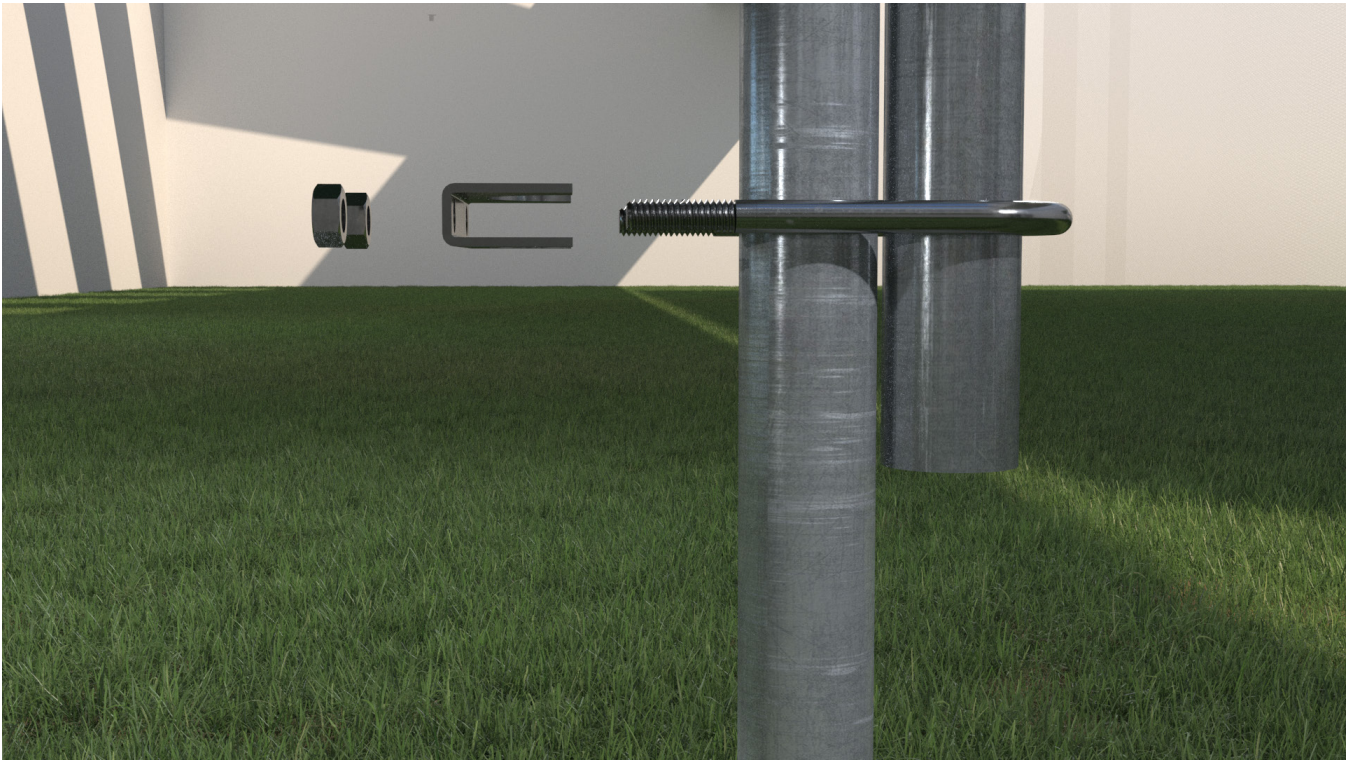
**(B)** Use Lower U-Bolt

**NOTE:** Make sure net strap loop (!) is positioned outward

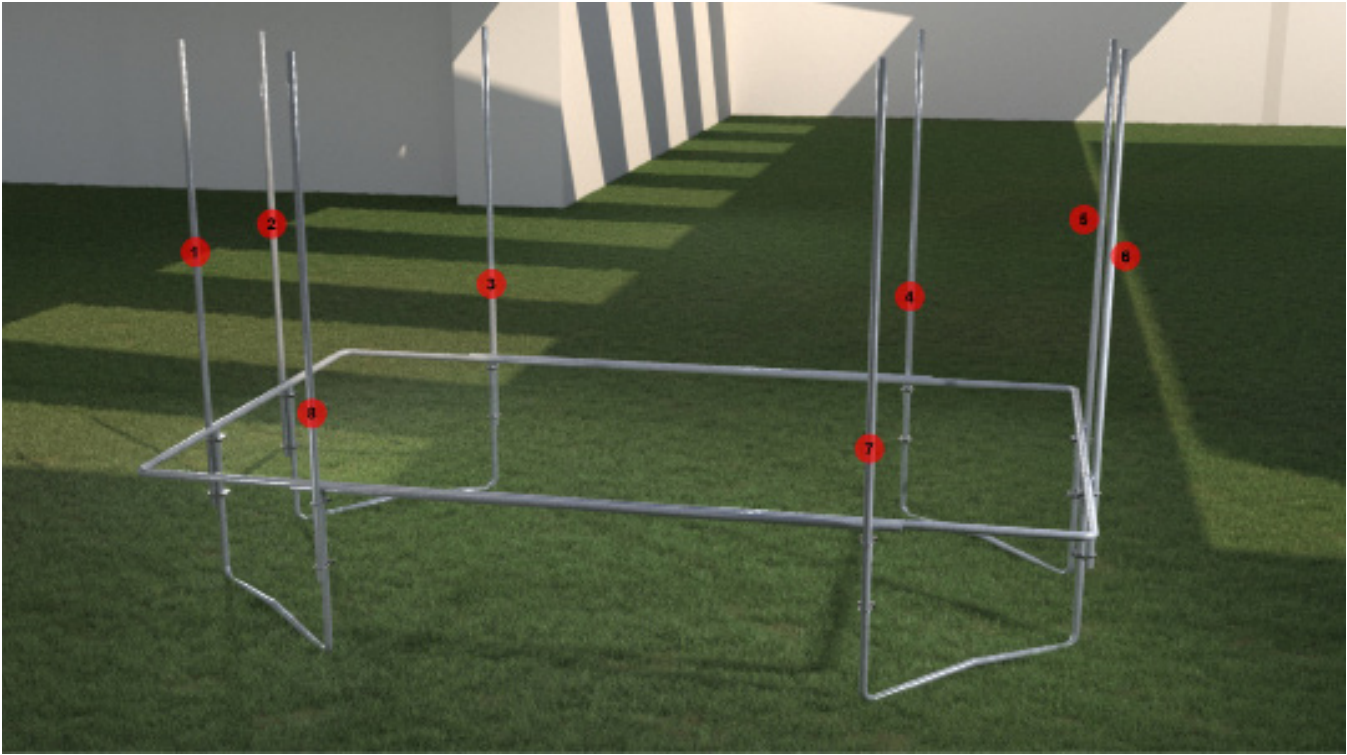
**PRO TIP:** Measure & mark net pole placement on each leg



**NET POLE ASSEMBLY - BOLT ILLUSTRATION**

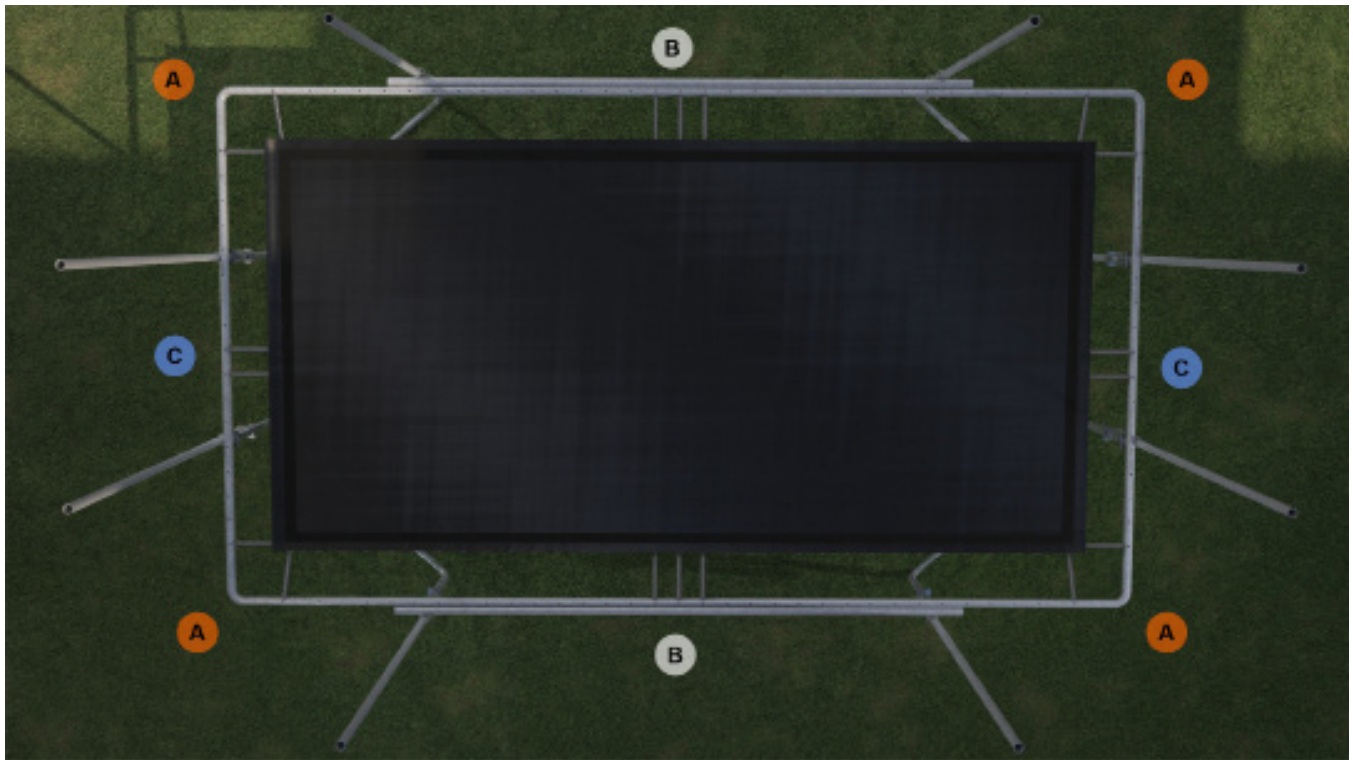


**NET POLE ASSEMBLY - FINAL ILLUSTRATION**





## BED (JUMPING SURFACE) ASSEMBLY - STEP ONE



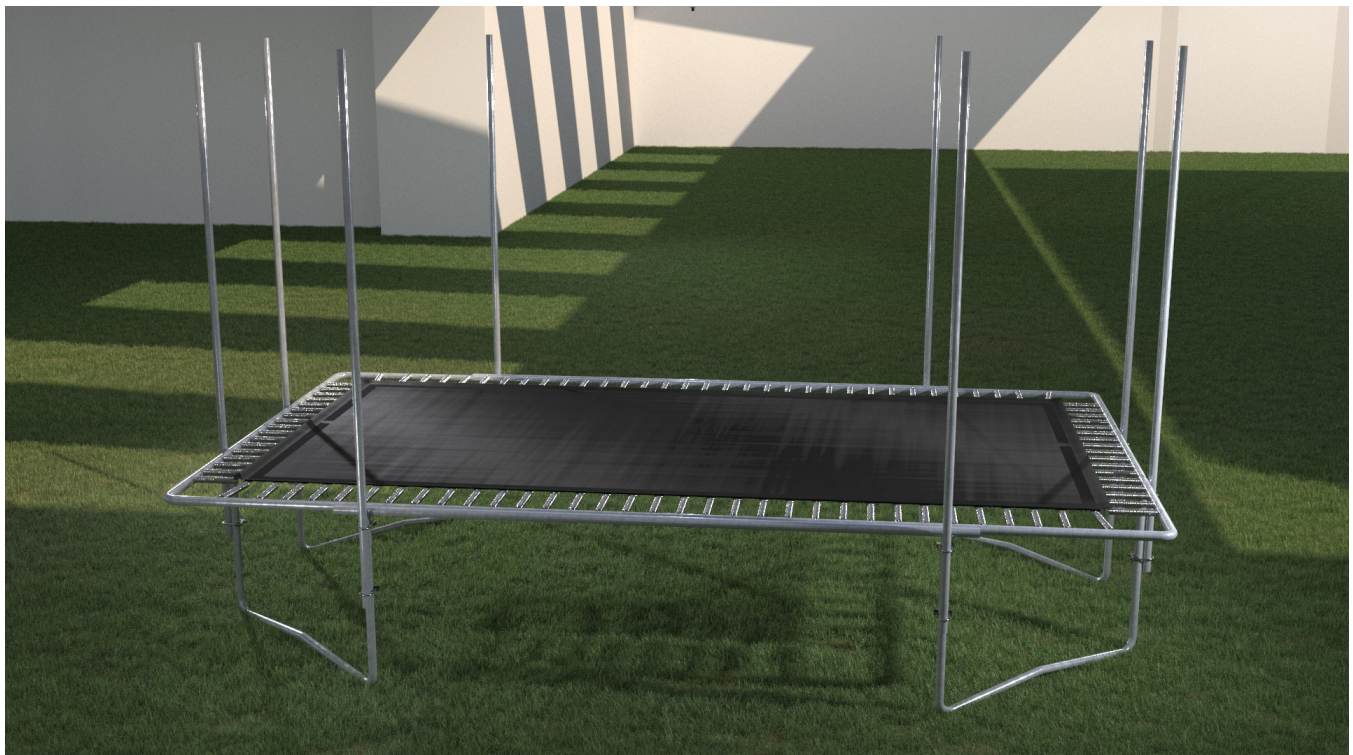
(A) Stretch the springs and attach all four corners

(B) Stretch three to four springs in the centers across from one another

(C) Stretch two to three springs in the center of the ends across from one another

PRO TIP: Continue the process filling in the gaps and stretching the springs evenly across from your helper.

## BED ASSEMBLY - FINAL ILLUSTRATION





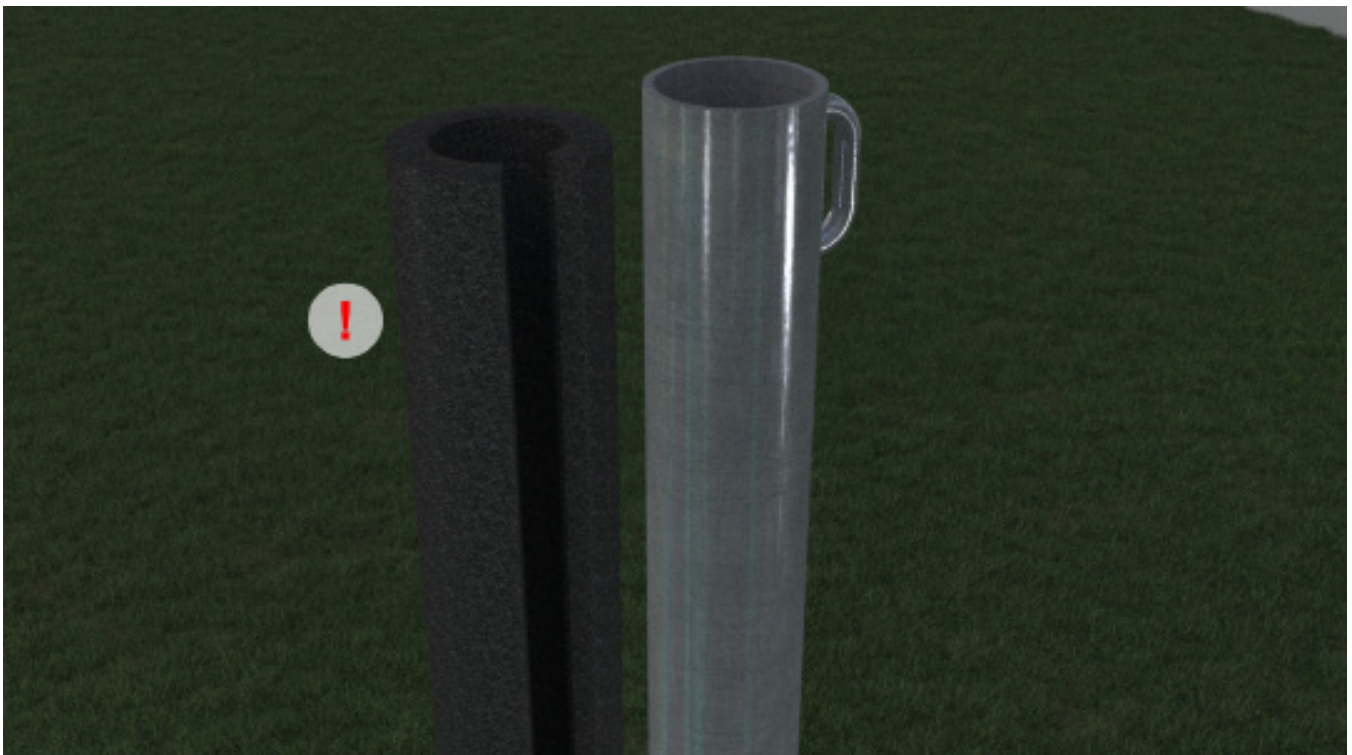
## FRAME PAD ILLUSTRATION



**PRO TIP:** Velcro the two end pad straps around the frame and then velcro the two side pad straps around the frame. The last step is tying all the frame pads together in the four corners.

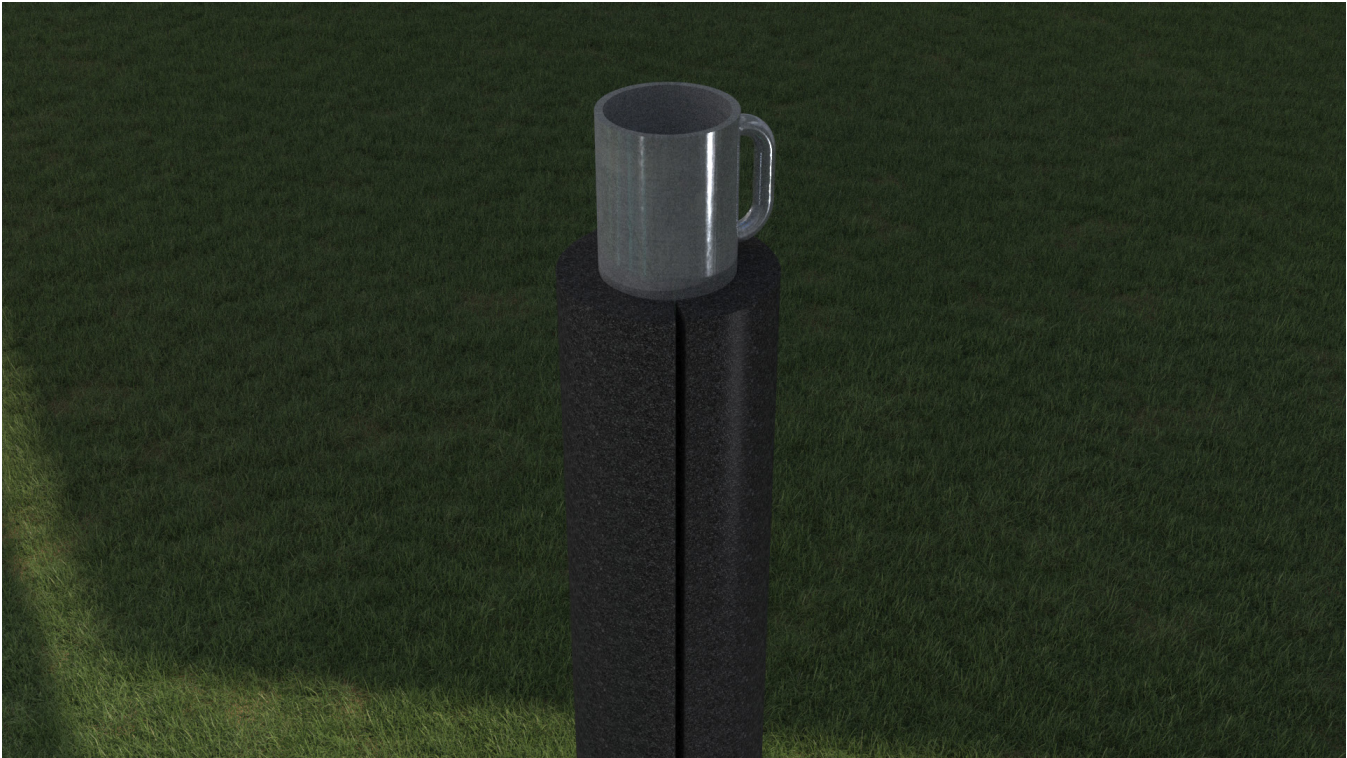
## NET POLE COVER ASSEMBLY - STEP 1

**NOTE:** Each net pole will have one 5-foot piece of foam and one 2-foot piece of foam.

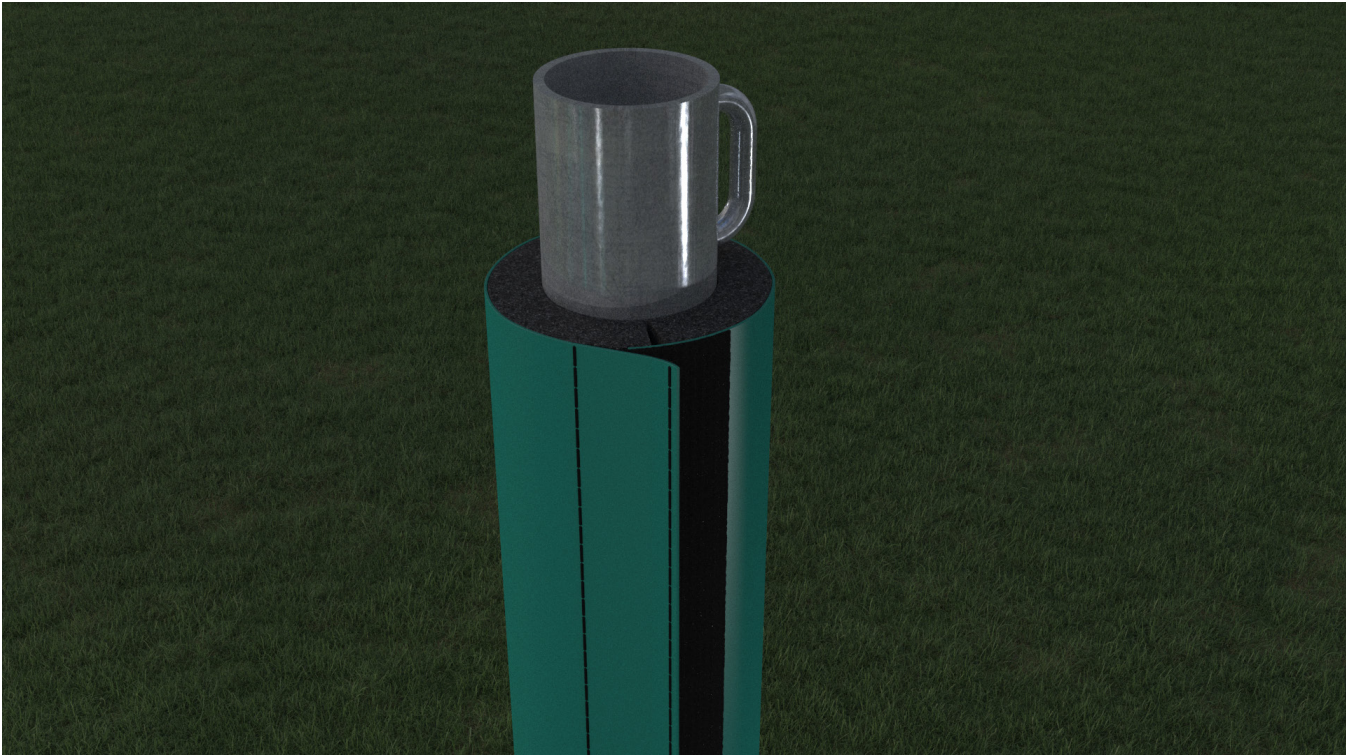




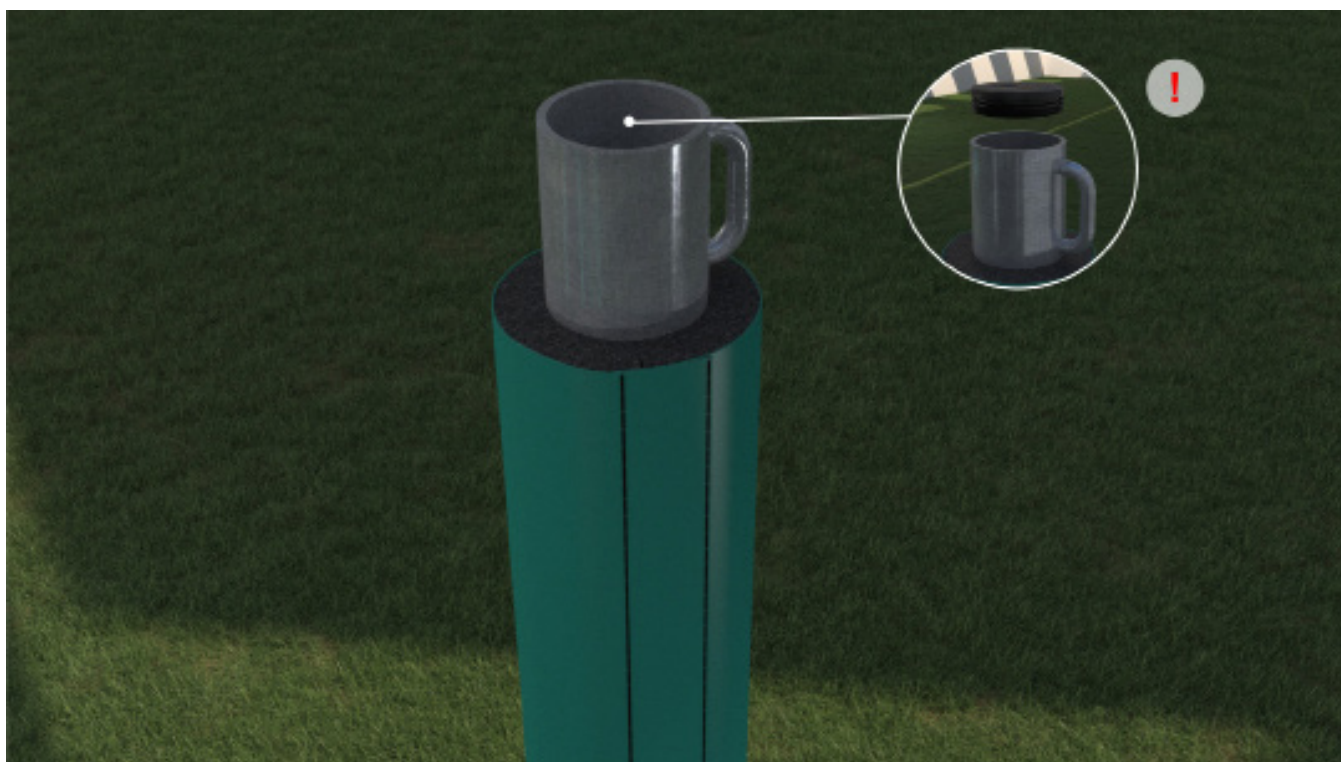
**NET POLE COVER ASSEMBLY - STEP 2**



**NET POLE COVER ASSEMBLY - STEP 3**



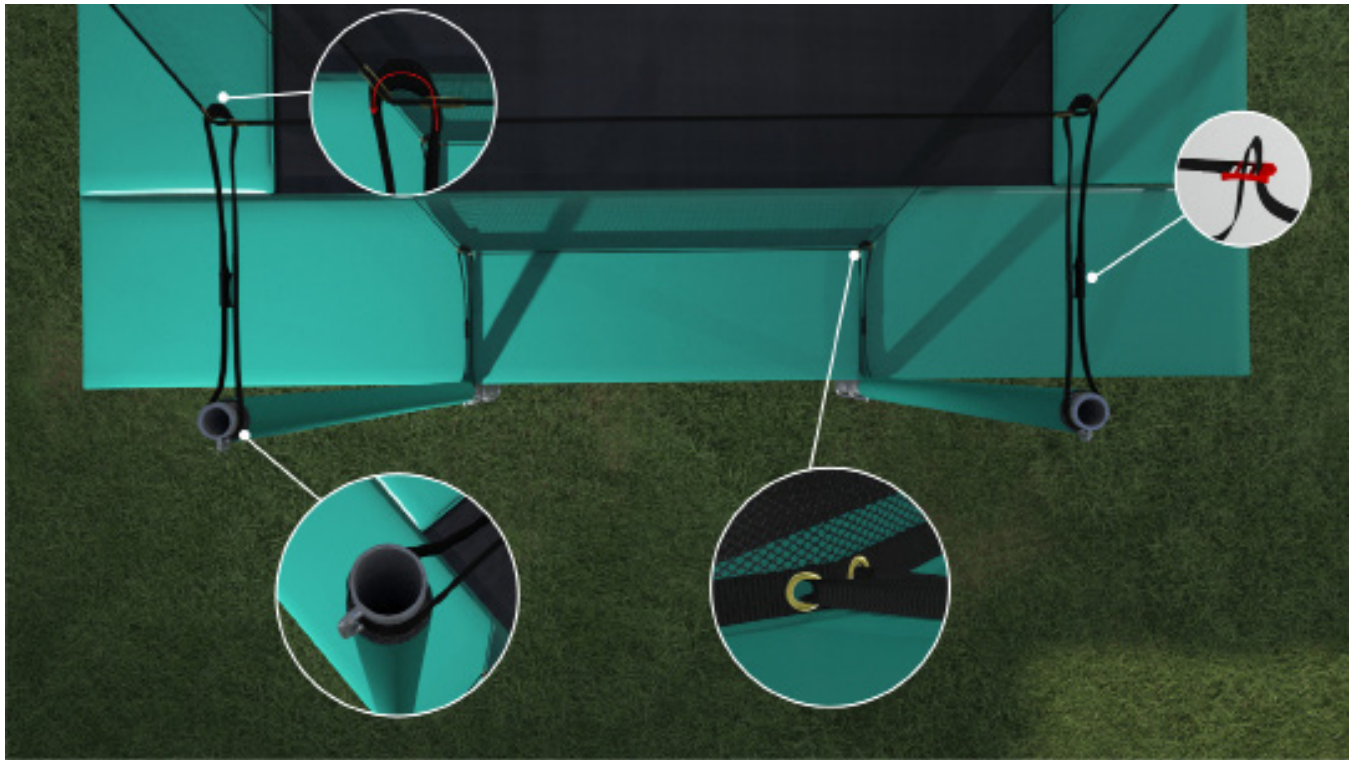
## NET POLE ASSEMBLY - FINAL ILLUSTRATION



**NOTE:** Insert the pressure locking caps on the tops of all net poles.

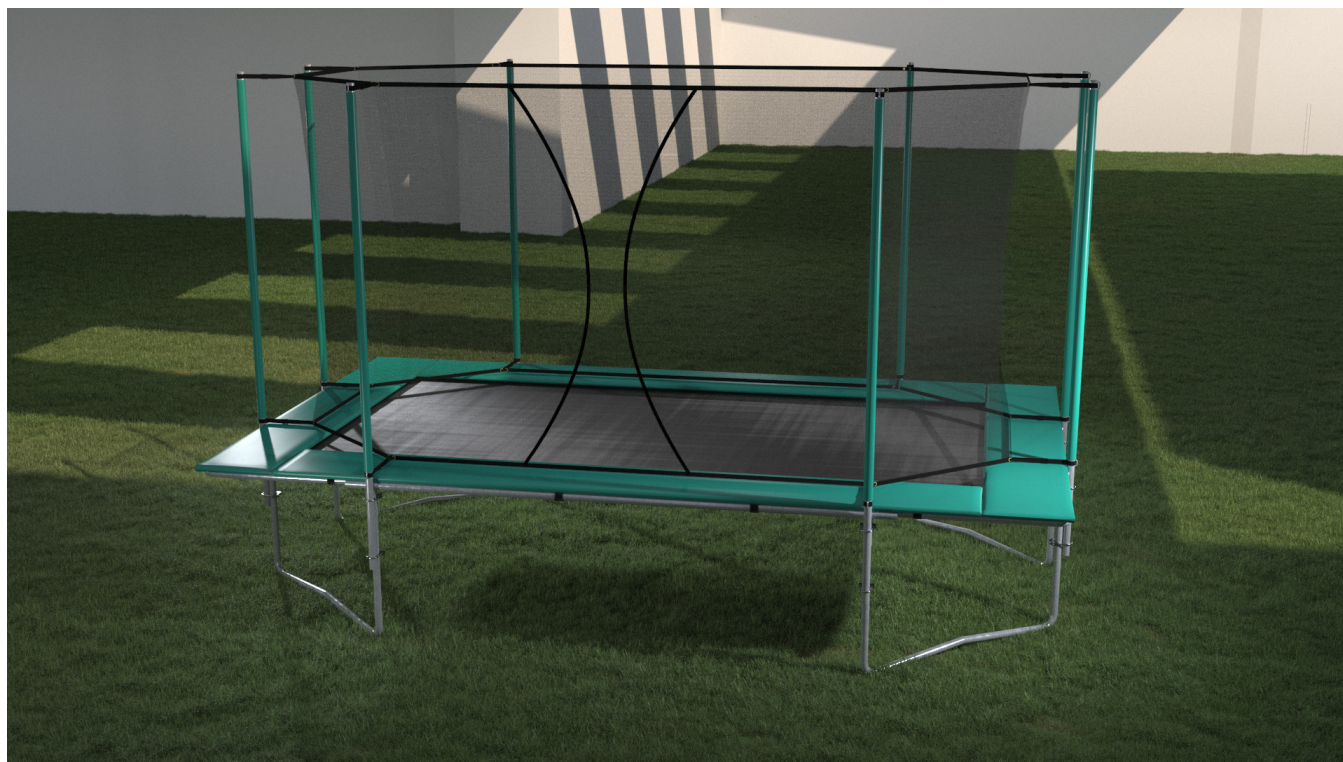


## NET ASSEMBLY - ILLUSTRATION



- (1) Begin by laying the net on top of the trampoline with the door positioned in the center of one of the long sides. (The net is universal so there is no specific top or bottom)
- (2) Insert straps through all grommets in net in preparation for hanging. Feed the open end of the strap from the outside of the net in, then back out as shown in above illustration.
- (3) Begin by attaching straps around the tops of the net poles first. Make sure the strap is fed through the steel loop on the top of the net pole for support. Loosely tighten each strap while hanging the net.
- (4) Repeat steps 1-3 around the bottom of the net.
- (5) Once all straps are attached to the net poles, work your way from pole to pole tightening each strap until the net is tensioned evenly between all the poles.

**CONGRATULATIONS! YOU'RE READY TO JUMP!**



## 06. TRAMPOLINE INSPECTION

**Inspect the Products prior to and after any use. Inspect the Products for damages before use. Damaged Products should be repaired or replaced immediately. If in doubt, do not use the Products.**

The following list includes common issues that you may find during your trampoline inspection. Please note that this is not a comprehensive list of potential hazards.

- Missing, improperly positioned, or insecurely attached barrier or enclosure support system (frame) padding and pole caps
- Puncture, frays, tears, or holes worn in the barrier or support system (frame) padding
- Deterioration in the stitching or fabric of the barrier or support system (frame) padding
- Ruptured springs
- Bent or broken support system (frame)
- A sagging barrier
- Sharp protrusions on the support system (frame) or suspension system

### REPLACEMENT PARTS

We take pride in producing quality American made products. Our replacement parts are manufactured and designed with the same care and quality as our trampolines.

We cannot guarantee the performance of replacement parts from other manufacturers. For this reason, your trampoline warranty will expire if replacement parts not produced by Best American Trampolines are installed.

If you have questions or are unsure if a part needs replacing, please contact the Best American Trampolines customer service team by email at [info@bestamericantrampolines.com](mailto:info@bestamericantrampolines.com) or by phone at 972-475-0092.

**PRO TIP - If the trampoline frame pads are improperly positioned or attached, but otherwise are in good condition, they can be repositioned or reattached.**

### NOTE

The “bed” mentioned above and elsewhere in this manual refers to the mat or jumping surface. The “barrier” mentioned above and elsewhere in this manual refers to the enclosure net. The “frame” mentioned above and elsewhere in this manual refers to the steel trampoline rail assembly pieces.

## TRAMPOLINE INSPECTION CHECKLIST

This checklist should be reviewed before and after each use of the trampoline. Any worn, missing, damaged, or defective parts should be replaced before you continue using the trampoline. If in doubt, do not use the products.

### FRAME

- ☐ Sharp points or protrusions
- ☐ Bends, twists, or breaks
- ☐ Significant rust
- ☐ Loosened or missing hardware

### SPRINGS

- ☐ Stretched, weak, broken, or missing
- ☐ Significant Rust

### TRAMPOLINE BED (JUMPING SURFACE)

- ☐ Tears, frays, punctures, or holes
- ☐ Sagging trampoline fabric
- ☐ Damage or deterioration to the stitching
- ☐ Missing, broken, brittle, tri-rings (Rings that connect the bed to the springs)

### FRAME PADS

- ☐ Missing
- ☐ Damage or deterioration to the stitching
- ☐ Tears, frays, punctures, or holes

### ENCLOSURE NET

- ☐ Tears, frays, punctures, or holes in enclosure
- ☐ Sagging enclosure fabric (netting)
- ☐ Damage or deterioration to the stitching
- ☐ Missing, improperly positioned, or insecurely attached

### ENCLOSURE NET POLES

- ☐ Missing, improperly positioned, or insecurely attached poles or pole caps



## 07. LIMITED WARRANTY

BAT Residential provides limited warranties on its trampolines. BAT Residential warrants that all products shipped will be free from defects in material and workmanship during normal use and installation. The guarantees stated herein are valid only if the goods have been subjected to normal use for the purpose for which they were designed, have not been subject to vandalism, misuse, neglect, or accident, have not been subjected to addition or subtraction of pieces, and have not been modified or altered by persons other than BAT Residential or its designees in any respect which, in the judgment of BAT Residential, affects the condition or operation of the Products.

BAT Residential offers a 5-year limited warranty on the framing for its 9x15, 10x15, 10x17 (Olympic), 10x17 (Enclosed), and 9x15 (Enclosed) trampolines and a lifetime warranty on the framing of its 9x15 and 10x17 Xtreme trampolines.

BAT Residential offers a 1-year limited warranty on the padding for all trampolines identified above.

BAT Residential offers a 2-year limited warranty on the bed stitching for all trampolines identified above.

BAT Residential offers a 5-year limited warranty on the bed fabric for all trampolines identified above.

Bat Residential offers a 1-year limited warranty on all other components and the enclosures (if applicable) for all trampolines identified above.

**The above warranties commence on the date of BAT Residential's shipment. EXCEPT AS EXPRESSLY SET FORTH ABOVE OR AS STATED WITHIN BAT RESIDENTIAL'S QUOTATION, ORDER ACKNOWLEDGEMENT, OR A SEPARATE WRITTEN AND SIGNED AGREEMENT, BAT RESIDENTIAL MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED.**

### **LIMITATION OF LIABILITY:**

**BAT RESIDENTIAL'S LIABILITY, WHETHER IN CONTRACT, IN TORT, UNDER WARRANTY, IN NEGLIGENCE, OR OTHERWISE, SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCTS, AND UNDER NO CIRCUMSTANCES SHALL BAT RESIDENTIAL BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DEMURRAGE CHARGES, COSTS OF SHIPMENT,**

**DOWNTIME, LOST PROFITS (WHETHER LIMITATION OF LIABILITY CONTINUED:**

**DIRECT OR INDIRECT), LOST SALES, DAMAGE TO EQUIPMENT, OR CLAIMS OF YOUR CUSTOMERS, IF ANY, OR OTHER THIRD PARTIES FOR DAMAGES OR PENALTIES, WHETHER OR NOT YOU ARE LEGALLY OBLIGATED TO PAY THEM. BAT RESIDENTIAL'S LIABILITY HEREUNDER SHALL BE LIMITED TO EITHER: (1) THE OBLIGATION TO REPAIR OR REPLACE, AT BAT RESIDENTIAL'S SOLE DISCRETION, ONLY THOSE PORTIONS OF THE PRODUCTS PROVEN TO HAVE FAILED TO MEET IN MATERIAL RESPECT THE SPECIFICATIONS ON BAT RESIDENTIAL'S QUOTATION, ORDER ACKNOWLEDGEMENT, OR SEPARATE WRITTEN AND SIGNED AGREEMENT AT THE TIME OF SHIPMENT FROM BAT RESIDENTIAL'S FACILITY, OR (2) REPAYMENT OF OR CREDIT AGAINST THE PURCHASE PRICE OF THE PRODUCTS. YOU AND BAT RESIDENTIAL EXPRESSLY AGREE TO THIS ALLOCATION OF RISK AND THE PRICE STATED FOR THE PRODUCTS IS CONSIDERATION FOR THE LIMITATION ON BAT RESIDENTIAL'S LIABILITY. THIS DISCLAIMER AND EXCLUSION WILL APPLY EVEN IF THE EXCLUSIVE REMEDY DESCRIBED IN THIS SECTION FAILS ITS ESSENTIAL PURPOSE.**

### **SUBMITTING A WARRANTY CLAIM:**

To submit a claim under the limited warranty applicable to the Products you have purchased, follow these instructions:

Call the BAT Residential Customer Service team at 972-475-0092 to obtain a Return Authorization code. All returns must be pre-authorized.

Send the part(s) to the designated Service Center, along with a copy of your original sales receipt and a brief written description of the problem, including how it occurred. You must pay freight and insurance to return the part to Best American Trampolines. At Best American Trampolines' sole discretion, we may ask you to send photographs in addition to or in lieu of returning the part.

After inspecting the returned part(s), Best American Trampolines will make a final determination whether the part is covered by this warranty. We reserve the right to examine photographs or physical evidence concerning parts claimed to be defective prior to making a final determination concerning the claim. A repaired or replacement part will be returned to you. (Shipping charges may apply.)